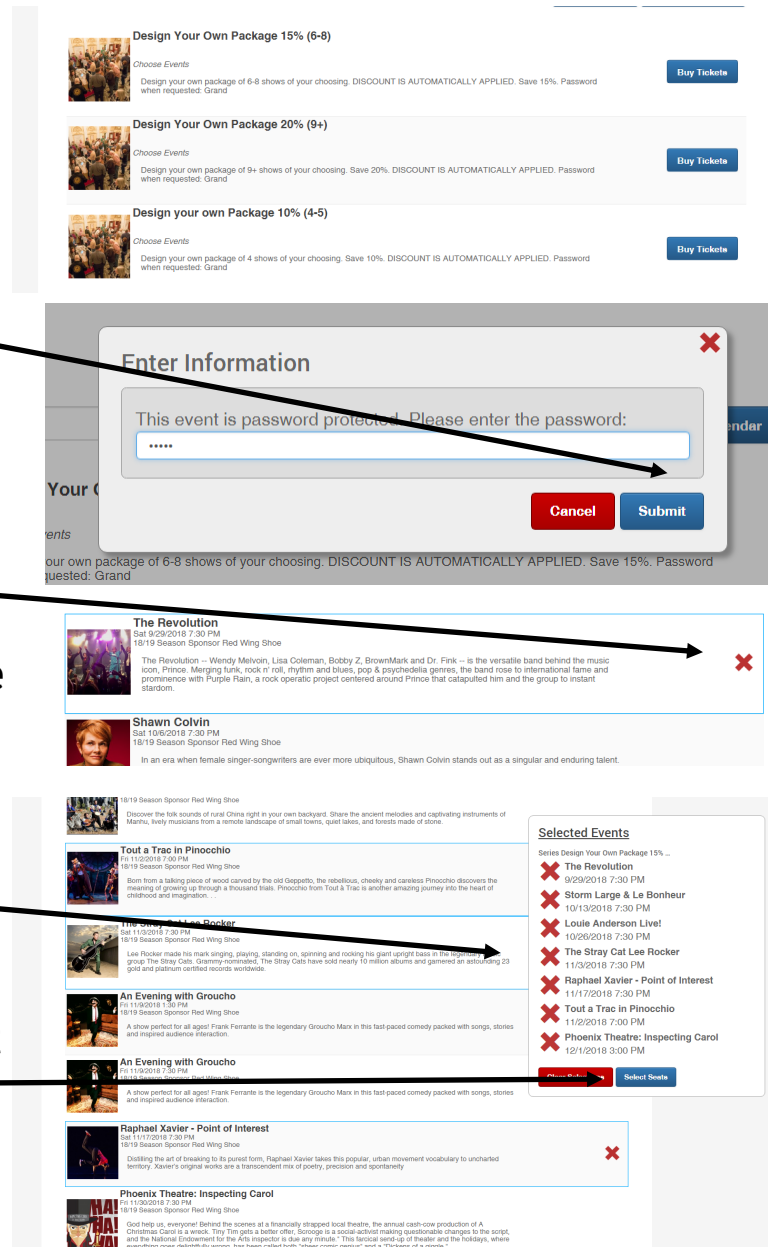


Custom Package Walk Through

It's a special advance period, just for season package buyers. That means you need a password. When asked for a password during the seat selection process, enter: **Grand**

You will be asked to log in to an existing account or create a new account.

1. Select your Season Package. Click on the "Buy Tickets" button.
2. You will be asked to enter the password: **Grand**
3. Submit
4. Select your first event by clicking on the name. *You may have to enter the password for each event.*
5. An "X" appears when the event has been selected
6. Keep selecting your events until all events are selected.
7. The events you have chosen for your package will appear on the right side of your screen when you scroll down.
8. When you are finished, click on the "Select Seats" button to select your seats for the first show.



The screenshot displays the 'Design Your Own Package' interface. At the top, three package options are listed: 'Design Your Own Package 15% (6-8)', 'Design Your Own Package 20% (9+)', and 'Design your own Package 10% (4-5)'. Each option includes a 'Buy Tickets' button. Below these, an 'Enter Information' modal is shown, prompting the user to enter a password for a password-protected event. The main event list on the right shows several events, each with a red 'X' in the top right corner, indicating they have been selected. A 'Selected Events' sidebar on the far right lists the chosen events: 'The Revolution', 'Storm Large & Le Bonheur', 'Louie Anderson Live!', 'The Stray Cat Lee Rocker', 'Raphael Xavier - Point of Interest', 'Tout a Trac in Pinocchio', and 'Phoenix Theatre: Inspecting Carol'. At the bottom of the event list, a 'Select Seats' button is visible.

8. Select your seats.

9. When finished, click on "Add to Cart".

10. Repeat steps 8 and 9 for all events in your package.

11. Please review your order.

The "regular" ticket price when ordering a package has the discount for your selected package already included.

12. When finished, click on "check out".

13. You will need to log in to an existing account or create a new account.

If you forgot your password, please select "forgot your password" and follow the instructions.

14. Select "will call" as your delivery option. Box office staff will mail your package to you free of charge. DO NOT SELECT "print at home" or "mail" when ordering a season package.

Having trouble?

Error Message:

"You must purchase tickets to at least ___events for the ___Package series in order to check out."

- This error means you have not selected enough shows to complete your order. Check your order to make sure all your events are in the cart.
- If you have selected the wrong Package, click on "Empty Cart" and start over. If you do not click on "Empty Cart" Your seat will lock for about 20 min.

If you have to start over or choose to call the box office Make sure to click on "Empty Cart". Do not close out first. If you do not click on "Empty Cart" Your seat will lock for about 20 min.

If you are having trouble don't hesitate to call the box office. We will help you order your tickets online or complete your order over the phone. (651) 388-8700

BOX OFFICE HOURS

Wed: 1:00 - 6:00 pm

Thur - Sat: 12:30 - 5:00 pm

Closed Sun – Tue

