

# PURCHASING YOUR SEASON PACKAGE

When asked for a password during the seat selection process,

enter: **Chipper**

You will be asked to log into an existing account or create a new account.

---

1. Select your Season Package. Click on the “Buy Tickets” button
2. You will be asked to enter the password: **Chipper** then submit  
(hint: copy **Chipper** to paste for additional shows)
3. Select your first event by clicking on the name.  
(an “X” appears when the event has been selected)
4. Continue selecting until all your events have been chosen
5. These events will appear on the right side of your screen when you scroll down
6. When you are finished, click “Select Seats”
7. Choose the seats you’d like and click “Add to Cart” (upper right corner)
8. Repeat for all events in your package
9. Please review your order for accuracy
10. The package discount has already been applied to your order
11. When finished, click “checkout” - **to avoid fees, complete the purchase.**  
**Additional shows must be purchased separately.**
12. You will need to login to an existing account or create a new account (If you forgot your password, select “forgot your password” and follow the instructions)
13. Select “will call” as your delivery option to get free mailing of your tickets.  
DO NOT SELECT “print at home” or “mail” when ordering a season package.

*\*Kids Play Free and Youth pricing is not available in season packages - please contact the box office for details.*

---

## Having Trouble?

### Error Message:

“You must purchase tickets to at least \_\_\_ events for the \_\_\_ Package series in order to check out.”

This error means you have not selected enough shows to complete your order. Check your order to make sure all your events are in the cart.

If you have selected the wrong Package, click on “Empty Cart” and start over. (If you do not click on “Empty Cart” Your seat will lock for about 20 min.)

If you have to start over or choose to call the box office, make sure to click on “Empty Cart”. Do not close out first.

If you are having trouble don’t hesitate to call the box office. We will help you order your tickets online or complete your order over the phone. (651) 388-8700

### BOX OFFICE HOURS

Wed-Fri: 1:00 - 5:30 pm

Sat: 12:30 - 4:00 pm

Closed Sun – Tue